

JFH

Missing Pats/Subst. Drawings (x2)
due 7/5/01
last day 12/5/01

UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/739,747	12/20/2000	Rodrigo Loureiro	1330.1097

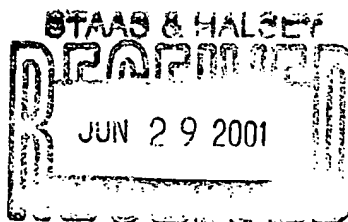
CONFIRMATION NO. 4982

FORMALITIES LETTER



OC00000006216331

21171
STAAS & HALSEY LLP
700 11TH STREET, NW
SUITE 500
WASHINGTON, DC 20001



Date Mailed: 06/22/2001

NOTICE OF INCOMPLETE REPLY (NONPROVISIONAL)***Filing Date Granted***

The U.S. Patent and Trademark Office has received your reply on 05/03/2001 to the Notice to File Missing Parts (Notice) mailed 03/05/2001 and it has been entered into the nonprovisional application. The reply, however, does not include the following items required in the Notice.

The period of reply remains as set forth in the Notice. You may, however, obtain EXTENSIONS OF TIME under the provisions of 37 CFR 1.136 (a) accompanied by the appropriate fee (37 CFR 1.17(a)).

A complete reply must be timely filed to prevent ABANDONMENT of the above-identified application.

- The oath or declaration is missing.
A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

A copy of this notice MUST be returned with the reply.

Request withdrawal

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY

#6
fd
9/27/01

Docket No.: 1330.1097 (PIK)



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re the Application of:

Rodrigo LOUREIRO

Serial No. 09/739,747

Group Art Unit: 2163

Confirmation No. 4982

Filed: December 20, 2000

Examiner: To be Assigned

For: A METHOD FOR CREATING SELF-BUILT CUSTOMER HIERARCHIES

RECEIVED
SEP 21 2001
Technology Center 2100

RESPONSE TO NOTICE OF INCOMPLETE REPLY

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

This is in response to the Notice of Incomplete Reply (Nonprovisional) mailed June 22, 2001. The shortened period for response expired on May 5, 2001 (two months from the mailing of the original Notice of Missing Parts). A Petition for a four-month extension of time, together with the requisite fee for same, is submitted herewith, thereby extending the period for response to September 5, 2001.

The following remarks are respectfully submitted.

A copy of an executed Declaration was filed on June 5, 2001, in response to the Notice of Missing Parts. However, the Notice of Incomplete Reply appears to indicate that the Declaration does not properly identify the application by application number and filing date. From a review of the filed Declaration, it appears that the serial number is difficult to read due to copy problems. Therefore, original copies of the Declaration are submitted herewith. It is believed that these original copies are in full compliance with the requirements in the Notice of Incomplete Reply.

Moreover, in response to the Notice of Incomplete Reply, corrected formal drawings are submitted herewith.

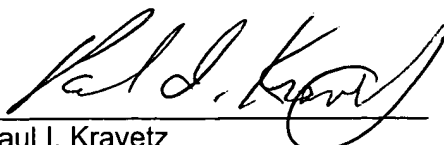
In view of the above, it is respectfully submitted that this response is fully responsive to the Notice of Incomplete Reply.

If there are any additional fees associated with filing of this response, please charge the same to our Deposit Account No. 19-3935.

Respectfully submitted,

STAAS & HALSEY LLP

Date: September 4, 2001

By: 
Paul I. Kravetz
Registration No. 35,230

700 Eleventh Street, NW, Suite 500
Washington, D.C. 20001
(202) 434-1500